



Memo to ALL Employers

Re: Implementation of the Compensation Fund’s new Integrated Online Claims System: User Registration, Authentication and Validation

The Compensation Fund has begun its modernization journey, the eCOID Project. eCOID is aimed at developing an integrated online platform for the clients of the Fund using the S4i – SAP for Insurance solution. The first phase of the project is to develop a claims management system, which we promised would be launched in the second quarter of the 2019/2020.

The system go-live activities include a systematic cut-over approach that is being executed, to ensure that we successfully transition to the new system. Data cleansing and enrichment of user credentials to enable validation and authentication is part of the cut-over activities. This is to ensure that the right people have the right access to perform the right functions.

What does this mean for the You?

All users would need to be registered in order to access the new online platform. The following documentation is required upon registration:

	Required Document	Provided (Y/N)	Applicable/Not Applicable
1.	Company/Organization Registration document		
2.	ID document of the Director(s) as per the registration document		
3.	Certified ID or Passport copy of the user who will be transacting		
4.	Approved User Registration Form(provided)		
5.	Health Practice Registration Certificate from BHF, where the Health Provider is the primary users. It must have an ID number to prove that it belongs to Health Provider		
6.	Proof of Address for <u>all</u> primary users		



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7	Power of Attorney Letter <u>ALL</u> users. It must be on the company letter head, which should speak to the organization's registration document		
8.	PERSAL employee report (Exempted Employers)		

What happens before 1 October 2019?

For peace of mind and efficiency, you may submit the required information in order to be pre-registered before the system goes live. Please submit all the relevant information to ExtCompEasySupport@labour.gov.za by **25 September 2019**. Alternatively, you may submit these documents at your nearest Department of Labour office. Confirmation will be provided upon pre-registration. You will then have access to the system, in the role that you have applied for, when the system is availed for usage.

What happens on 1 October 2019?

If you choose not to pre-register, you may register on the system when it is made available for your use. Please do note that system access requires vetting of the supplied information, prior to access being granted.

Your support during this transition is highly appreciated.

For any enquiries contact ExtCompEasySupport@labour.gov.za where feedback will be provided.

Yours faithfully,

M. Ruiters

Chief Director: Medical Benefits

Compensation Fund